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BN7 2XW

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1st May 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/04/19.

You requested the following information:

Please would SECAMB supply me with the following information:

1. Number of registered CFRs

There are 667 CFRs currently registered on our database.

2. Number of CFRs who did not achieve the minimum of 4 hours per week (Mean average)

3. Mean average of time short - i.e. How short, on average, were those CFRs to the 4 hours minimum?

In Kent there are 168 CFRs. 107 of these failed to commit the minimum 4 hour requirement averaged by week for the financial year 2014/15 – these have all been written to with a request that they increase their commitment during the first quarter of this new year. The hours committed by this group of 107 totals 119.21 over a 12 month period, representing an average of 1.1 hours, therefore they were short by an average of 2.9 hours per week.

We are continuing to analyse data for the remaining CFRs who are dispatched from the Banstead and Lewes EOCs, and anyone found to be booking on for less than an average of 4 hours per week will be written to with a deadline for increasing their commitment, as per the CFRs in Kent.

We cannot provide statistics on the numbers across our operating region until we have completed our analysis, however we would be happy to share this with you once this analysis is complete.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust